



Unicom's Limited Lifetime Warranty

Unicom Electric, Inc. ("Unicom") warrants its entire line of Active Networking Equipment to be free from defects in workmanship and materials, under normal use and service, for the applicable warranty term. Active Networking Equipment (excluding Industrial Grade Networking Equipment and Testers), hereinafter referred to as "products", is defined as all products that require a power supply, either internal or external. Transceivers and NIC cards are also included. All Unicom Active Networking Equipment carries a standard 1-year limited warranty from the date of purchase from a Unicom Authorized Reseller. UNICOM may, at its own discretion, repair or replace any product not operating as warranted with a similar or functionally equivalent product, during the applicable warranty term. UNICOM will make reasonable efforts to repair or replace any product returned under warranty within 30 days of receipt of the product.

The standard limited warranty can be upgraded to a Limited Lifetime* warranty by registering new Active Networking Equipment within 30 days of purchase from a Unicom Authorized Reseller. Registration can be accomplished via the enclosed product registration card or online via the UNICOM web site. Failure to register will not affect the standard limited warranty. The Limited Lifetime warranty covers a product during the Life of that Product, which is defined as the period of time during which the product is an 'Active' UNICOM product. A product is considered to be 'Active' while it is listed on the current UNICOM price list. As new technologies emerge, older technologies become obsolete and UNICOM will, at its discretion, replace an older product in its product line with one that incorporates these newer technologies. At that point, the obsolete product is discontinued and is no longer an 'Active' UNICOM product. Newer technologies will not be substituted for older unless the newer product is an official update of the older product.

All products that are returned become the property of UNICOM. Replacement products may be either new or reconditioned. Any replaced or repaired product carries either a 60-day limited warranty or the remainder of the express warranty in place on that specific product at that time, whichever is longer. UNICOM is not responsible for any custom software or firmware, configuration information, or memory data contained in, stored on, or integrated with any products returned to UNICOM pursuant to any warranty. Products returned to UNICOM should have any customer-installed accessory or add-on components, such as expansion modules, removed prior to returning the product for replacement. UNICOM is not responsible for these items if they are returned with the product.

Customers must contact UNICOM for a Return Material Authorization (RMA) number prior to returning any product to UNICOM. Proof of purchase may be required. Any product returned to UNICOM without a valid Return Material Authorization number clearly marked on the outside of the package will be returned to customer at customer's expense. For warranty claims within North America, please call our toll-free customer support number at (800) 346-6668 or (626) 964-7873. Customers are responsible for all shipping charges from their facility to UNICOM. UNICOM is not responsible for lost or misdirected shipments en route to UNICOM. UNICOM is responsible for return shipping charges from UNICOM to customer.

* UNICOM will provide warranty service for 1-year following product discontinuance from the active UNICOM price list. Under the Limited Lifetime warranty, internal and external power supplies, fans, and cables are covered by a standard 1-year warranty from date of purchase.

See www.unicomlink.com/lifetime_warranty.asp for full details

Tear along the line



Product Registration Card

Please fill out completely and return within 30 days

1 Mr. Mrs. Ms. Miss

(Please print clearly)

First Name: _____ Middle Initial: _____ Last Name: _____

Company: _____ Title: _____

Address: _____ Is this your Home or Office address?

City: _____ State: _____ Zip Code: _____ Country: _____

Phone: () _____ Fax: () _____ Email: _____

(Example: somebody@unicomlink.com)

2 Product #: _____

Date of Purchase: _____

Month / Day / Year

Serial #: _____

Purchase Price
(excluding sales tax): \$ _____ .00

Store/Distributor: _____

3 Number of Locations: _____ Number of Employees (at this location): 1-20 21-50 51-200 201-400 401-1000 1000+

Type of Network Application: 10Base-T/2/5/FL 100Base-TX/FX 1000Base-T/SX/LX Other _____

Network Environment: Home Office Commercial Office Industrial Network Other _____

Primary type of Business: _____

4 How did you learn about UNICOM Products? Word of Mouth Magazine Article Store Display Store Advertisement
 Print Advertisement Other _____

What influenced your purchase of this product? UNICOM Brand Product on Sale Recommended Packaging
 Advertised Special Other _____

Did you consider any other brand before selecting this product? Yes No
If Yes, please specify: _____

What industry magazines do you read regularly? Communication News Communications Solutions PC Computing
 PC World Other _____

A Network Systems Solution



Product #: _____

Serial #: _____

Benefits of Early Registration:



Confirm Your Warranty:

Your prompt product registration confirms your right to the protection available under the terms and conditions of your Unicom Warranty.



Protect Your Product:

For your convenience, we will keep the model number and date of purchase of your Unicom product on file to help you refer to this information when needed.



Help us Develop New Products:

We value your input! Your responses will help us bring you new products specifically designed to meet your everyday needs.



See What's New:

Visit us at www.unicomlink.com

POST OFFICE
WILL NOT
MAIL WITHOUT
STAMP

A Network Systems Solution



**Product Registration Department
908 Canada Court
City of Industry, CA 91748, USA**